



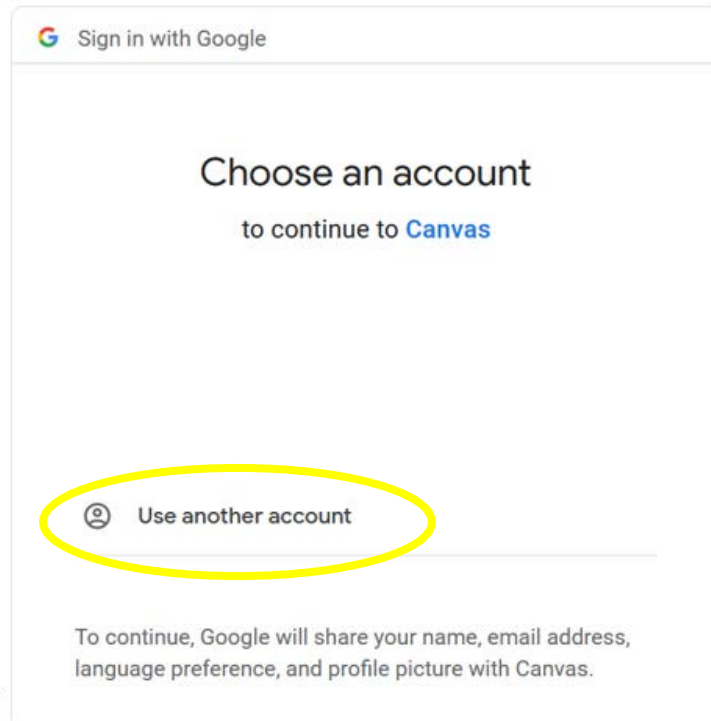
How to Log In to the MOS Online School

- 1) If you are receiving the error when you first try to log in to their Chromebook and you get this error, "You are not authorized to use this device. Please contact administrator for sign-in permission." Please try a hard re-start by pressing and holding the power button, this should reset your computer and you can try to log in again.
- 2) Make sure you are logging in to the correct online school canvas link here (this is different than last year):
<https://yourschoolonlinemi.instructure.com/login/canvas>
- 3) Click "Login with Google" and enter the school email and password.

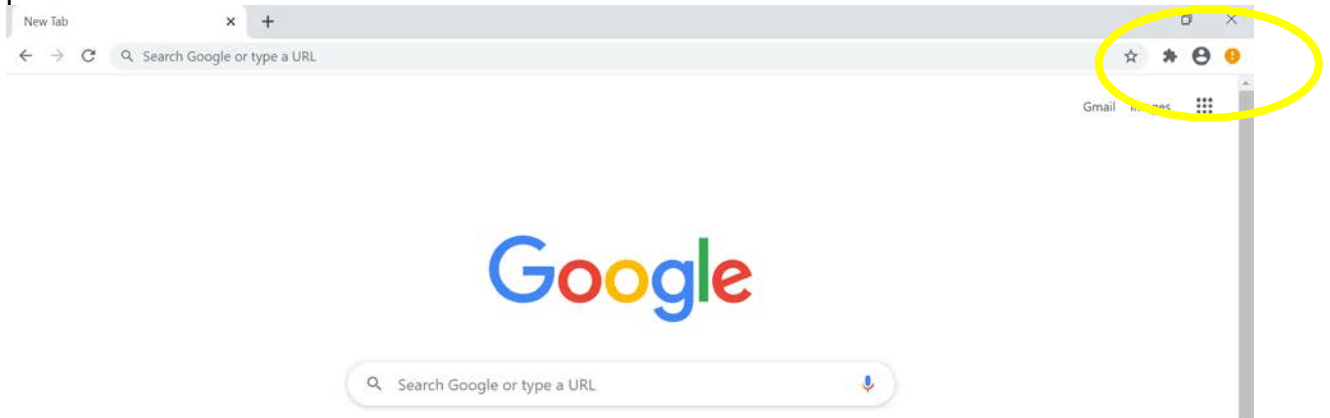
The image shows the Canvas login interface. At the top left is the Canvas logo. Below it are two input fields labeled 'Email' and 'Password'. There is a checkbox for 'Stay signed in' and a link for 'Forgot Password?'. A 'Log In' button is on the right. At the bottom, a 'Login with Google' button is circled in yellow.

- a. If it says Invalid or Failed to Log In and Canvas doesn't have an account for user, please make sure you are using the school provided email to log in to Google, check that by seeing if the email ends with **@mosstudents.org** - if it does not, then you need to add an additional Google account and log in to Google with the school provided google email address.

The image shows a red error banner at the top that says 'Failed to Log In'. Below it, the text reads 'Canvas doesn't have an account for user:' followed by an empty input field. At the bottom, it says 'You can try to [log in again](#).'



- b. If you do not have an option to add an account click on the upper right corner of your browser and switch accounts there, then log in with the school provided email and password.



- c. If you are logging in to a personal Chromebook, you will want to log out and then log back in with the school provided email.
- d. If you are logging in with the school provided Chromebook, please make sure to log in to your WIFI first before attempting to log in using the school provided email and login.